

University of Chichester Waste Management Information and Guidelines



Artwork produced by Elle Tarr to depict the impact of plastic waste on ocean life as partial fulfilment of her degree in Fine Art, April 2018.

Introduction

As a society we are consuming natural resources at an unprecedented rate creating mountains of waste that requires disposal. More sustainable approaches to the use of resources and the management of waste are urgently needed using the waste hierarchy as depicted below in Figure 1.

Figure 1 The waste hierarchy



The Waste Hierarchy ranks waste management options according to their impact on the environment. As a mandatory requirement of the Waste (England & Wales) Regulations 2011 it should be considered when deciding what the best option is to manage a waste stream. This places more emphasis on waste prevention, and requires organisations to consider preparing waste for reuse, then seeking opportunities for recycling, before options such as anaerobic digestion, energy recovery, incineration or landfill.

As an organisation we consume resources and produce large quantities of waste from our student accommodation, catering facilities, offices, and teaching departments. With public environmental consciousness rising, it is important that we demonstrate leadership and reduce the impacts we have on the environment. We have identified the need to create and maintain a sustainable environment for our students, staff and local neighbours to enjoy. Developing sustainable approaches to managing our waste is a key component of this goal.

This document has been developed to provide the University community with a clear understanding of sustainable waste management and the roles and responsibilities that we all have in implementing this.

Adopting a sustainable approach to managing waste will bring us many benefits including:

Environmental: Transportation and treatment of waste creates emissions. Although the University and its waste management contractors have worked hard to reduce the impact of waste disposal, there is still an environmental consequence of waste production. Managing our waste effectively will reduce the carbon emissions of the University.

Reputation: Environmental issues are important to our staff, students and local community. The environmental performance of Higher Education Institutes is becoming more important with the acknowledgment of the vital role they play in sustainability education. Publicly

available statistics on many aspects of sustainability are produced by all institutions enabling comparison of performance.

Financial: A number of waste streams produced by the University will have a market value if processed and managed properly. Metal in particular has considerable value when recycled. It costs roughly double the amount of money for the University to dispose of general waste compared to mixed recyclable waste. Obviously increasing our recycling rate will therefore substantially reduce our waste disposal costs.

Legal: If the University fails to manage its waste properly we are at risk of prosecution and fines, which damages our reputation with students, staff and the local community.

The University produces about 40 tonnes of operational waste each month. This is waste from our offices, teaching rooms and accommodation blocks

To discourage the production of waste, the University charges for disposable cups and take away containers.

Since the introduction of the community fridges in April 2024, over 1,000 food items have been saved from being wasted.

Waste Management Purposes

- 1) To ensure the safe handling, storage and disposal of waste on campus to protect human health and the environment.
- 2) To ensure the segregation of waste streams maximising the potential for re-use, recycling and reducing waste to landfill to a minimum.
- 3) To comply with all waste legislation, including duty of care responsibilities and promote waste management best practise.
- 4) To reduce the amount of waste we produce by adopting a waste hierarchy (see Figure 1).
- 5) To promote environmental awareness and training to staff, students and other stakeholders in order to increase and encourage waste minimisation, reuse and recycling.

Specific objectives and targets for waste reduction and management are included in the University's Sustainability Strategy 2023 to 2028. Information on past objectives, our achievements to date and further actions are included in our Waste Management Plan 2023 to 2028.

Waste management at the University

Chichester District Council (CDC) are our current waste management contractor. CDC are responsible for removing operational waste from our campuses. This is defined as waste from offices, accommodation, teaching areas and our catering outlets. In all areas except accommodation and Otters restaurants, the waste is collected as either mixed recycling or non-recyclable (general waste) in a separate two bin system. In our buildings, mixed recycling is generally collected in green bins and non-recyclable waste in black bins. Mixed recycling bins are clearly labelled with the type of materials which can be placed in them. Non recyclable waste bins are also clearly labelled. All items which cannot be placed in the mixed recycling bins should be put in the non recyclable waste bins. The bins outside our buildings have two compartments, the green side is for mixed recycling and the black side is for non-recyclable (general waste). The labels used on both our internal and external bins are the same and are shown in Figures 2 and 3.

Figure 2 Signage for recyclable waste



Figure 3 Signage for non-recyclable waste



In our on campus accommodation, extra glass bins are also provided.

Legislation was changed in 2025 requiring all businesses to collect food waste separately from all other waste types. Food waste bins are available in Otters restaurants on both campuses, with appropriate signage.

From September 2025, food waste caddies will be available in the kitchens of Fishbourne Halls. Following a short trial, food waste collection will then be rolled out in all halls of residence throughout the 2025/26 academic year.

By partnering with Chichester District Council, we have been able to streamline our recycling across all our sites, and can recycle a whole range of materials in one bin which includes glass, cans, cardboard, plastic bottles and food containers, cartons, coffee cups and lids.

It is important that the correct waste types are placed in each bin because;

- Once the items for recycling are mixed with non-recyclable waste it can no longer be recycled.
- It costs the University about half as much for non-recyclable waste to be collected and disposed
 of.

It is also important that the recyclable waste is kept clean, dry and loose (not tied up in bags), otherwise the different waste types cannot be sorted for reprocessing.

During student arrivals (September) and departures (May/June) the University provides additional services to ensure that the increased level of waste during this time is handled correctly and we maximise the waste recycled.

To encourage recycling, the University has collection schemes in place for specific waste types which cannot be recycled through the traditional routes. These include crisp wrappers, stationery and batteries. An A – Z of Recycling with details of what can be recycled and where, has been produced for all waste types (Appendix 1).

In September 2024, a scheme called Smart Segregation was introduced in our Stockbridge Halls of Residence. This scheme uses AI to reward students who recycle properly by awarding them with "coins" (Figure 4). Individual prizes and prizes for the most successful kitchen are provided to incentivise participation. This scheme will be extended to Fishbourne Halls of residence from September 2025.

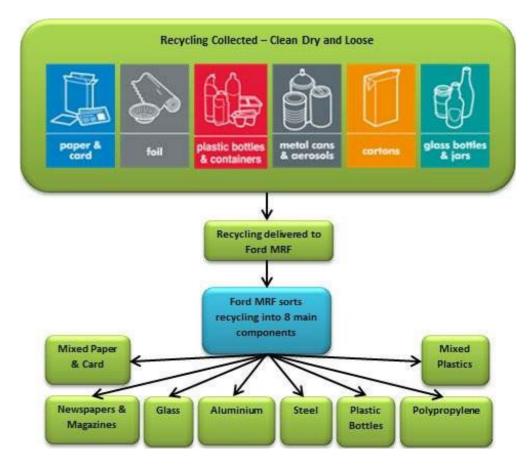


Figure 4 Smart Segregation signage used at Stockbridge

What happens to the mixed recyclable waste?

On leaving our campuses, the mixed recycling is taken by CDC to a materials recycling facility (MRF) in Ford, 12 miles away from BOC. The MRF employs a combination of advanced mechanical sorting and manual handling control to separate materials into individual material types. Once separated, the materials are baled up and transported to reprocessors for manufacturing into new goods and products (Figures 5, 6, 7 and 8).

Figure 5 Recycling of mixed waste into different products



Figures 6, 7 and 8 Mechanical and manual sorting is used to separate different waste types for recycling at the MRF







What happens to the non-recyclable waste?

Non-recyclable waste, collected in our black bins, is either processed in a Mechanical and Biological Treatment (MBT) plant at Brookhurst Wood, near Horsham (Figure 9) or is converted into electricity in an energy from waste (EfW) plant) at Lakeside, near Slough.

Mechanical and Biological Treatment (MBT)

In the MBT plant the shredded waste passes over a series of conveyors and sorting equipment, which separates out biodegradable waste that easily rots (mainly food waste) from other materials (Figure 10). This sorting process also separates out metals, which are sent for recycling. The remaining shredded material (mostly paper and plastic) is used to produce Refuse Derived Fuel (RDF).

The separated biodegradable waste is broken down by anaerobic digestion. This produces two main products:

Biogas - This methane-rich gas generates renewable energy in a combined heat and power plant. This process can generate enough energy to power 10,000 homes. It is used to power the facility and neighbouring industry, and has the potential for export to the National Grid.

Digestate - This compost-like output replaces the use of soil as daily cover for the Brookhurst Wood landfill site. In the future, the digestate could also be used for land remediation or could be dried to create a fossil fuel alternative.

Some waste rejects and residues cannot be used as a resource or recycled; these are landfilled at Brookhurst Wood.

Figure 9 MBT Plant at Brookhurst Wood



Figure 10 Shredded waste is sorted on conveyors



Energy from Waste (EfW)

The EfW plant operated by CDC's waste disposal partner, Grundon, can recover energy from 420,000 tonnes of residual non-recyclable waste per annum. This energy recovery process produces four byproducts:

- Air Pollution Control Residue (APCr)
- Metals
- Bottom Ash (IBA)
- Steam

To achieve a truly 100% diversion from landfill EfW facility, Grundon invested in OCO Technology in 2011 which uses Accelerated Carbonation Technology (ACT) to turn the APCr generated in the EfW process into a non-hazardous alternative to virgin aggregate.

Before the adoption of OCO's technology, this APCr could only be disposed of at a hazardous waste landfill, meaning that all energy from waste plants still had a 5% fraction disposed of to landfill. As Grundon is a major shareholder in this innovative technology, the EfW facility at lakeside was the first to facility to divert 100% of waste from landfill in Europe.

Any ferrous and non-ferrous metals (typically 2-5% by volume) are extracted from the inert bottom ash, which results from the combustion process are sent for smelting back into new metal products. The Incinerator Bottom Ash (IBA) is recovered and recycled to substitute for natural aggregate. Recycling IBA replaces the need to use non-renewable materials as aggregates and reduces the environmental impact of their extraction. The steam produced from the Energy from Waste facility is used to drive a turbine that produces 37MW of electricity, enough to power 56,000 homes each year. Once through the turbine, the steam is condensed and re-used, completing the closed-loop process.

Waste from Stockbridge and Fishbourne Halls is also collected by CDC, using the same system.

What happens to the food waste?

Supporting our commitment to recycling, we have introduced food waste recycling in Otters restaurants at both campuses using Chichester District Council's Food Waste Recycling Service. Food waste from the kitchens and from plate scrapings is collected along with coffee grinds from our coffee outlets, including Starbucks and Costa Coffee. Food waste bins are also located in the restaurants for collection of

uneaten food by customers. This waste is processed at an Anaerobic Digestion plant where it is recycled into renewable energy and bio fertilisers.

Community fridges are now being used at both campuses to reduce food waste. Short-dated food is put in the fridges late afternoon from the Costa outlets, Otters restaurants and The SU Shop at BOC. During term time this food is available FOC to students. Outside of term time this food is available FOC to all of the university community.

Responsibilities for waste management and recycling

Estate Management has the responsibility for waste services and ensuring the University is legally compliant. Departments are not responsible for removing their own waste off site and should contact Estate Management for advice on disposal or additional services if required. Everyone in the University, staff, students, visitors and conference guests, have a role to play in reducing and managing waste. The tables below provide more information on individual roles and responsibilities:

Students

- 1) Take reasonable steps to minimise waste produced.
- 2) Treat waste responsibly, identifying the type of waste and disposing of it in the appropriate container.
- 3) Report any problems with waste collection to the University through the 'Request a Service' tab on Moodle.
- 4) Do not bring personal household waste on campus for the purposes of fly tipping.
- 5) Abide by agreements with University departments for specific project activities, such as art installations and dance performances.

Staff

- 1) Take reasonable steps to minimise waste produced.
- 2) Treat waste responsibly, identifying the type of waste and disposing of it in the appropriate container.
- 3) Report any problems with waste collection to the University through the 'Request a Service' tab on the Staffnet.
- 4) Do not bring personal household waste on campus for the purposes of fly tipping.

Directors and Departmental Heads

- 1) Ensure that all staff implement this policy in their day to day duties and that they are encouraged to co-operate with waste management and recycling.
- 2) Ensure that students abide by this policy and are encouraged to co-operate with waste management and recycling.
- 3) Identify training needs for staff in waste management.
- 4) Ensure that all departmental purchases consider environmental impacts such as end or life of a product.
- 5) Ensure that any departmental waste to be taken off-site is not disposed of through Household Recycling Centres.
- 6) If it is necessary to procure additional waste services, do this through Estate Management.
- 7) Ensure that non-hazardous waste (general and recycling) is disposed in the correct containers.
- 8) Ensure that no hazardous waste is disposed of through the general waste or recycling bins. Ensure no hazardous liquids are emptied into drains. For advice, contact Health & Safety.
- 9) Encourage staff, students and visitors to co-operate with waste campaigns, projects and initiatives.

Estate Management

- 1) Manage the waste and recycling service for the University.
- 2) Control all waste records and documentation including Waste Transfer Notes, Consignment notes and Exemptions for the University.
- 3) Ensure that contractors are advised that they must comply with the Contractors Code of Practice.
- 4) Investigate any incidents or accidents relating to waste management.
- 5) Undertake external and internal auditing and monitoring of procedures for all waste to ensure legal compliance.
- 6) Compile waste data and statistics to enable annual benchmarking against established Environmental Performance Indicators.
- 7) Maintain registration with the appropriate enforcement agencies as a producer of waste or as a waste carrier.

Environment and Sustainable Development Co-ordinators

- 1) Provide guidance to the University on waste management.
- 2) Help to establish environmental objectives and targets for waste management.
- 3) Help to identify and provide appropriate training to ensure staff and students are competent to fulfil their responsibilities for waste management.
- 4) Ensure progress to waste objectives and targets through organisation of the waste working group.
- 5) Develop communication strategies/campaigns to encourage adherence to this policy.

Contractors and Suppliers

- 1) Dispose of waste responsibly in accordance with the Contractors' Operating Guidelines.
- 2) Report any incidents, breaches of and non-conformance with waste collections to your Contract Manager and Estate Management.
- 3) Supply all appropriate documentation including Waste Transfer Notes, Health and Safety Policy, Environmental Policy, Risk Assessments, Method Statements and Duty of Care within tender submissions to the University.

Appendix 1

A-Z of Recycling

We have two main streams of waste at both of our campuses; mixed recycling and non-recyclable waste.

In our buildings on both campuses, green bins are generally used to collect the mixed recycling and black bins are generally used to collect non-recyclable (general) waste. Signs are present on both types of bins clearly indicating the types of waste which can be placed in these bins. Outside of the buildings on both campuses we have split bins for recyclable and non-recyclable (labelled as general) waste. The same types of materials can be placed in these bins as the inside bins. It is important that the correct types of waste materials are placed in the bins as they are treated differently once they leave our campuses.

- Recyclable waste is sorted at a dedicated Materials Recycling Facility. The
 different waste materials such as bottles, paper and cans are then baled and
 sent off to be recycled into respective products.
- Non-recyclable waste is taken to an Energy Recovery Facility, where the waste is processed into energy.

A-Z	Waste	How to recycle, generate energy of	r dispose of:
Α	Aerosols	If these are empty they can be recyclease place in the mixed recycling I UK no longer contain CFCs, they do propellants, so where possible try to pump action sprays.	oins. Although aerosols in the contain other ozone depleting
	Aluminium cans	Please see cans.	
	Aluminium Foil	Please place clean foil in the mixed placed in the non-recyclable (general	
В	Batteries	Battery boxes are located in most bustudents and staff can dispose of bainstructions on the boxes for collection the following locations:	tteries. When full, please follow the
		BOC	BRC
		Academic building ground floor	St Michael's House first floor
		University House ground floor	The Dome first floor
		Outside Otters Restaurant	The Dome second floor
		Music ground floor	John Parry Foyer
		New Hall ground floor x 2	LRC ground floor
		LRC foyer	Tech Park ground floor
		If you have a battery that is too large the "Support Me" link on the Staffnet taken to be disposed of.	
	Books	Books and journals from your depart reused or recycled.	ment or faculty should either be

		Alternatively please use the British Heart Foundation Charity Donation banks on each campus. The bank at BRC is at the back of Longbrook, the bank at BOC is by the laundry.
	Bulbs	If you have a bulb, fluorescent tube or lamp that needs changing, please use the "Support Me" link on the Staffnet or Moodle to report the problem. To dispose of a specialist bulb, i.e. from projectors, use the "Support Me" link on the Staffnet or Moodle and ask for this to be collected.
С	Cans	Please place drinks cans or tin cans in the mixed recycling bins.
	Cables	Do not place in the recycling or general waste bins. Use the "Support Me" link on the Staffnet or Moodle and request these to be collected.
	Cardboard	Please FLAT-PACK all boxes and take to a mixed recycling bin situated around campus.
	Carrier Bags	Carrier bags cannot be recycled unless they are made of paper. Please consider using a reusable carrier bag when you go shopping. Remember you will now be charged for each plastic bag. You are able to return unwanted carrier bags to your local supermarkets for recycling. If you need to dispose of plastic carrier bags on campus, please place in the non-recyclable (general waste) bins.
	Cartridges	Forward to either BOC or BRC Reprographics.
	CDs	Please forward to IT for shredding. Music and non-data CDs can be placed in the British Heart Foundation charity donation banks on each campus. The bank at BRC is at the back of Longbrook, the bank at BOC is by the laundry.
	Christmas Cards	Christmas cards generate a lot of waste, so please recycle them or consider sending them electronically. Many local shops and supermarkets provide recycling containers specifically for cards after the Christmas period. Alternatively, please place them in the mixed recycling bins.
	Cling Film	This cannot be recycled and should be placed in the non-recyclable
		(general waste) bins.
	Clinical Waste	Please see Hazardous Waste.
	Clothing	Please see textiles.
	Coffee cups	Empty coffee cups and their lids can be recycled and should be placed in the mixed recycling bins.
	Computer Equipment	Please see IT.
	Confidential Waste	Smaller quantities of confidential waste can be shredded. Larger quantities of confidential waste can be disposed of through the Confidential Waste Units located in most office areas. Use the "Support Me" link on the Staffnet or Moodle if you have large quantities of confidential waste requiring disposal.
	Crisp packets	Please place in the special crisp wrapper recycling bins in the LRCs, or if this is not feasible in the non-recyclable (general waste) bins.

D	Drinks cartons (cardboard based)	Please place in the mixed recycling bins.
E	Electronic and electrical equipment (WEEE)	Please DO NOT put electronic or electrical waste into the general waste bins. Some of this waste is classed as hazardous and all electronic and electrical equipment disposal is covered by legislation. Please use the "Support Me" link on the Staffnet or Moodle when you have any electronic or electrical waste for disposal. This includes: • Fridges & freezers • Telecoms & computer equipment • Small appliances • Large appliances • Cables, leads and plugs (Don't forget that all electrical equipment still in use needs to be PAT tested annually. Contact the H&S Manager on extension 6488 for details).
	E-cigarettes and vapes	E-cigarettes and vapes contain a lithium battery. These can cause fires if disposed of incorrectly. Please take them to the ZEE Bar where bar staff will place them in the correct bin.
	Envelopes	Where possible reuse these internally; otherwise they can be recycled. Please place in the mixed recycling bins. If possible remove any plastic film or windows.
F	Fluorescent Lamps	See bulbs. Please DO NOT put fluorescent tubes in the non-recyclable (general waste) bins. Fluorescent tubes are classed as hazardous waste and must be disposed of via a specialist contractor. Please use the "Support Me" link on the Staffnet or Moodle when you have any to dispose of.
	Food Waste	In Otters restaurants please place uneaten food in the designated food waste bins. Food waste is also collected in the restaurant kitchens and from plate scrapings.
		In Fishbourne Halls (from September 2025) please put food waste in the caddies in the kitchens.
		Outside of the restaurants and Fishbourne, please place food waste in the non-recyclable "general waste" bins.
		Community fridges are available at both campuses to reduce food waste. Short-dated food is put in the fridges late afternoon from the Costa outlets, Otters restaurants and The SU Shop at BOC. During term time this food is available FOC to students. Outside of term time this food is available FOC to all of the university community.
	Food Tins	Please clean and place in the mixed recycling bins.
	Furniture	Where possible furniture is reused on campus. Otherwise it should be collected by the supplier of new furniture for onward recycling. Please use the "Support Me" link on the Staffnet or Moodle if you have unwanted University furniture for removal.
G	Glass	Glass can be placed in the mixed recycling bins. Most halls of residence have separate glass bins which can still be used.

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pharmacy for safe disposal.			pharmacy for safe disposal.
Metal Many metals have an economic value and where we recycle, we can potentially generate some income, which all goes to providing the			
service. Please break any metal objects down to the smallest unit			
possible and take to a metals skip. Contact the caretakers to ask them to open the skip.			possible and take to a metals skip. Contact the caretakers to ask them
Mobile Phones Return your phone to the shop of purchase or enquire at your			
local supermarket which may have a scheme for collecting			local supermarket which may have a scheme for collecting
mobile phones. Alternatively please use the British Heart Foundation donation banks.			
Foundation donation panks.			roundation donation panks.
Please return work phones to your Manager.			Please return work phones to your Manager.

N	Newspaper	Please place in the mixed recycling bins.
0	Organic Waste	Please see food waste.
Р	Paper	Please reuse paper first by using both sides. Place in the mixed recycling bins.
	Paint	Metal empty paint tins can be placed in the metal skips. Please contact the carpenters to ask them to open a skip.
	Plastic empty paint tins go in the non-recyclable (general wa	
		Paint tins with any paint residue please use the "Support Me" link on the Staffnet or Moodle and ask for the tin and paint to be collected for processing.
	Pens	Please put them in designated pen recycling boxes as below;
		BOC • LRC lobby
		BRC • LRC
	Plastic	Some plastics can be recycled and should be placed in the mixed recycling bins. These include: drinks bottles (fizzy drinks and water), yoghurt pots, tubs, trays, milk bottles, cleaning product bottles, shampoo and washing up bottles.
		Other plastics such as: plastic toys, plastic bags, some bottle lids, cling film or bubble wrap and video cassettes cannot be recycled and should be placed in the non-recyclable (general waste) bins. Alternatively, plastic bags and films can be recycled in most supermarkets including the Co-op, Sainsbury's and Tesco's.
	Plasterboard	Plasterboard (and other items containing Gypsum) has been banned from landfill and must be recycled separately. Normally this waste would only be produced by Estate Management staff but there may be a requirement from staff and students, for example set building and art work, who must contact the Facilities Manager for advice (extension 6131).
	Polystyrene Cups and Food Trays	Currently these cannot be recycled so need to be disposed of in the non- recyclable (general waste).
	Printer Cartridges	s Please see cartridges.
Q		
R		
S	Sanitary/feminine hygiene waste	Sanitary waste is classified as hazardous and must be disposed of in the dedicated bins provided. If bins are full, please use the "Support Me" link on the Staffnet or Moodle.
	Sharps	Students and staff who need sharp bins for medical reasons must contact Student Services who will arrange for the provision of a sharps bin.

	Shoes	Shoes in good condition that you no longer want can be collected for charity.
		Please place in the British Heart Foundation bins on campus. The bank at BRC is at the back of Longbrook, the bank at BOC is by the laundry.
	Snack packets biscuits chocolate etc.	These cannot currently be recycled and most be disposed of in the non-recyclable bins.
	Televisions	Consider donating unwanted televisions that are in good working order
		to a charity or selling them to resale and second hand shops, or dispose of broken televisions at Recycling Centres for Household Waste. It is ultimately your responsibility to dispose of a broken television, either via the above method or you should to take it with you when you leave university accommodation. If discarded and left in university accommodation a charge will be traced back to you.
	Tetrapak Cartons	Please place in the mixed recycling bins.
	Textiles/Clothing	Please place in the British Heart Foundation Bins located on the campuses. The bank at BRC is at the back of Longbrook, the bank at BOC is by the laundry.
Т	Telephone Directories	Please place in the mixed recycling bins.
	Toner Cartridges	Please see cartridges.
U		
V	Videos	Please place in the non-recyclable (general waste) bins.
W	Wood	Wood is collected in dedicated skips for recycling. Please break any wooden objects down to the smallest unit possible and take to a wood skip. Contact the caretakers to ask them to open the skip. There is a bin containing offcuts of wood outside the Carpenters'
	Window	Workshop at BOC, for staff to take home for personal use. Detach the plastic film and place the paper in the mixed recycling bins
	envelopes	and the plastic in the non-recyclable (general waste). Note: some windows are now made from recyclable material, so please check the envelope before disposal.
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